



Europe's market leader, Porsche Finance Group Hungary, headquartered in Budapest XIII., is currently seeking a new colleague to join the Department of Operational Leasing for the following position:

## Customer Care Representative

### Your role:

- Providing high-level service to contribute to customer satisfaction
- Customer visits in collaboration with the Sales department
- Maintaining contact with customers in the SME segment, providing them with information about contracts and products (via email, phone)
- Handling contract modifications, invoice reconciliations, and supporting receivables management
- Addressing complaints (via phone, email) and finding the most suitable solutions tailored to the customer
- Managing documents related to transactions and archiving them

### Key requirements:

- ✓ Qualification in economics (minimum secondary school diploma).
- ✓ Proficiency in the **English language** and **native Hungarian**
- ✓ Outstanding **collaboration and communication skills** and can **react quickly to unexpected situations**. You will closely liaise not only with our customers but also with other departments.
- ✓ User-level knowledge in computer skills, particularly with Microsoft Office

### Advantage:

- ✓ Experience in operational leasing (fleet management), banking finance or customer care

### What we can offer:

- Kind and supportive team, we are all-ears for new ideas
- We provide a long term, stable career opportunity with room for professional development
- Competitive remuneration package
- We help your family with school starting support
- Extra benefits (free gym membership, health insurance, discount for eyeglasses purchase, free fruit once a week)
- Sharetoo Carsharing usage for private and company purposes, and rent-a-car discount

If you are interested in the position and believe that your skills align with the requirements, don't hesitate to apply. **Please send your resume to the following email address, indicating your salary expectations:**  
[hr@porschefinance.hu](mailto:hr@porschefinance.hu)



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